



17 April 2019

JET AIRWAYS – SUSPENSION OF OPERATIONS

Jet Airways (India) Limited trading as Jet Airways, an Indian scheduled air carrier which operated from the UK to Delhi and Mumbai has ceased to trade and suspended all operations with immediate effect.

Jet Airways, as an airline, is not covered by the Civil Aviation Authority's (CAA) ATOL protection scheme.

If you booked directly with Jet Airways and paid by credit card you may be protected under Section 75 of the Consumer Credit Act 1974 and should contact your card issuer for further information. Similarly, if you paid by debit or charge card you should contact your card issuer for advice as you may be able to make a claim under their charge back rules.

If you purchased travel insurance that may include cover for scheduled airline failure, known as SAFI, you should contact your insurer. If you did not book directly with Jet Airways and purchased your tickets through an intermediary, such as another airline or a travel or booking agent you should contact them in the first instance.

CIVIL AVIATION AUTHORITY