

CONSUMER CHALLENGE BOARD (CCB) FRIDAY 10 JANUARY 2020, 10:00 – 12:00 CONFERENCE CALL

Agenda

- 1 Minutes of the last meeting
- 2 Meetings update
- 3 Future Meetings

The following meetings are planned:

- 10 February, CCB are meeting with HAL, Location Compass Centre
- 11 February JH is meeting with the HAL Executive Committee
- 11 February CCB are attending CE Workstream: Capital plan – Surface Access and Road User Charges (VAC) 09:00 – 11:30, Location Leonardo Hotel
- 24 February JH and IL are attending CE Workstream: Commercial revenues – Surface Access and VAC 9:00-11:00, Location Leonardo Hotel
- 24 February CCB are meeting with HAL 11:30 15:00, Location, Compass Centre
- 24 February CCB are attending CE Workstream: Outcomes, measures, targets and incentives 15:00-17:00, Location, Leonardo Hotel
- 09 March TM, IL, CW are attending CE Workstreams: Commercial revenues – Surface Access and Rail 09:00-11:00, Location Leonardo Hotel Outcomes, measures, targets and incentives 15:00-17:00, Location Leonardo Hotel
- 23 March CCB are meeting with HAL, 10:00 15:00, Location Compass Centre
- 23 March CCB are attending CE Workstream: Outcomes, measures, targets and incentives 15:00-17:00, Location Leonardo Hotel
- 4 AOB