

 Ref
 Date

 CCB-029
 04/02/19

Time 13:00-14:00

Location CAA House 45-59 Kingsway London WC2B 6TE

CONSUMER CHALLENGE BOARD (CCB)

MONDAY 04 FEBRUARY 2019 13:00 – 14:00 AT HAL COMPASS CENTRE

Minutes

| Present | Apologies | Guests |
|---|-----------|--------|
| Jeff Halliwell (JH) – Chair | | N/A |
| Isabel Liu (IL) | | |
| Claire Whyley (CW) | | |
| David Holden (DH) | | |
| Trisha McAuley (TMc) | | |
| Jayne Scott (JS) | | |
| Claudette Williams (CWSec) | | |

1. Minutes of the last meeting

a. CCB approved the minutes from CCB-028 on 21 January 2019

2. Meetings Update

JH updated the board on his meeting on 30th Jan with the HAL Board where he presented the Challenge Log Version 4 and discussed on-going issues which were received positively.

3. Future meeting dates and locations

a. It was agreed to arrange a meeting with BA on any of proposed dates: February 22, 28 February or 01 March

ACTION CW(Sec) to arrange

- b. The following meetings are planned:
 - 18th Feb CCB are meeting with HAL. Location HAL
 - 4th Mar CCB meeting. Location HAL
 - 18th Mar CCB are meeting with HAL. Location HAL
 - 1st Apr CCB are meeting with HAL, Location HAL
 - 15th Apr CCB are meeting with HAL, Location HAL

4. AOB

c. N/A