

Ref	Date	Time	Location
CCB-049	16/12/19	10:00 – 15:00	Compass Centre

CONSUMER CHALLENGE BOARD (CCB)

MONDAY 16 DECEMBER, COMPASS CENTRE

Minutes

Present	Apologies	Guests
<ul style="list-style-type: none"> ▪ Jeff Halliwell (JH) – Chair ▪ Isabel Liu (IL) ▪ Trisha McAuley (TMc) ▪ Jayne Scott (JS) ▪ Claudette Williams (CWSec) 	<ul style="list-style-type: none"> ▪ Claire Whyley (CW) ▪ David Holden (DH) 	N/A

1. Minutes of the last meeting

CCB approved the minutes from CCB-048 on 02 December 2019

2. Meetings Update

N/A

3. Future Meetings Dates and Locations

The following meetings are planned:

- 10 January CCB are conducting a conference call
- 13 January 2020 CCB are attending Constructive Engagement session, Location Leonardo London Heathrow Airport, Bath Road, West Drayton, Middlesex, UB7 0DP
- 14 January 2020 CCB are attending Constructive Engagement session, Location Leonardo London Heathrow Airport, Bath Road, West Drayton, Middlesex, UB7 0DP
- 20 January 2020 CCB are attending Constructive Engagement session, Location Leonardo London Heathrow Airport, Bath Road, West Drayton, Middlesex, UB7 0DP
- 21 January 2020 CCB are attending Constructive Engagement session, Location Leonardo London Heathrow Airport, Bath Road, West Drayton, Middlesex, UB7 0DP
- 10 February 2020 CCB are meeting with HAL, Location Compass Centre

4. AOB

- The CCB met with David Milford from BA and Claire Lambert from VAA to discuss the upcoming Constructive Engagement process
- The CCB spent an hour reading the draft IBP followed by a general discussion of initial reactions
- The CCB discussed their reactions to the IBP overview given by Andrew McMillan