

[REDACTED]

Date: 18 March 2022
Reference: F0005566

Dear [REDACTED]

Thank you for your request of 18 February 2022, for the release of information held by the Civil Aviation Authority (CAA). For reference your original enquiry was as follows:

The information I request is the number of departing international passenger flights that have left the UK with no more than 10% of their available seats filled, by airport and by month in September, October and December 2021.

Your request has been considered in line with the provisions of the Freedom of Information Act 2000 (FOIA). I can confirm that the CAA holds information within scope of your request.

September 2021

This data set, and as mentioned within the full text of your original response (see the below explanatory annex), is freely available from the following on-line source:

[March 2020 - September 2021 - Attachment.xlsx \(live.com\)](#)

As this information is freely available the CAA considers it exempt from release by way of Section 21 (information accessible by other means) of the FOIA.

October and December 2021

Please find attached the requested information.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

[REDACTED] [@caa.co.uk](mailto:foi.requests@caa.co.uk)

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set out in the attachment. A request for an internal review should be submitted within 40 working days of the date of this letter.

Civil Aviation Authority

Aviation House, Beehive Ring Road, Crawley, West Sussex RH6 0YR. www.caa.co.uk

Email: foi.requests@caa.co.uk

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office
FOI/EIR Complaints Resolution
Wycliffe House
Water Lane
Wilmslow
SK9 5AF
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

Freedom of Information Team
Information Rights Specialist

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.

Explanatory Annex

Full original enquiry

I am writing to request the release of information under FOI and EIR rules.

The information I request is the number of departing international passenger flights that have left the UK with no more than 10% of their available seats filled, by airport and by month in September, October and December 2021.

I note that this data from the CAA has already been published by the Department for Transport for the period March 2020 to September 2021.

<https://questions-statements.parliament.uk/written-questions/detail/2022-02-07/119801>

I further note that the CAA has already published data for the months of September, October and December 2021.

<https://www.caa.co.uk/data-and-analysis/uk-aviation-market/airlines/uk-airline-data/uk-airline-data-2021/>

I would like to receive the information in a spreadsheet.