

CONSUMER CHALLENGE BOARD (CCB)

**TUESDAY 12 NOVEMBER 2019, 12:30 – 13:15
BA WATERSIDE**

Agenda

- 1 Minutes of the last meeting
- 2 Meetings update
- 3 Future Meetings

The following meetings are planned:

- 21 October JH meeting with BA and VAA, Location Compass Centre
- 07 November JH is meeting with Sarah Daniels of the OAC and Simon Lavers of IATA, Location AOC Offices D'Albiac House Cromer Road
- 18 November CCB are meeting with HAL, Location Compass Centre
- 18 November JH meeting with John Holland-Kaye, Location Compass Centre
- 18 November JH meeting with BA and VAA, Location Compass Centre
- 27 November JH is meeting with HAL Board
- 02 December CCB are meeting with the CAA at the Compass Centre
- 03 December JH is meeting with HAL Executive Committee
- 16 December CCB are meeting with HAL, Location Compass Centre

- 4 AOB: